



APPLIES TO ACADEMIC YEAR 2016/2017

## GRA 6718 Distribution and Logistics Service Providers

### Programme

Master of Science in Business, Specialization Course

### Responsible for the course

Bente Merete Flygansvær

### Department

Department of Accounting - Auditing and Business Analytics

### Term

According to study plan

### ECTS Credits

6

### Language of instruction

English

### Introduction

Any company is linked to other organisations, whether it is suppliers, customers, logistics service providers, or other intermediaries. The performance of the individual firm is dependent on the strength and weaknesses of its partners in the supply chain. Such distribution arrangements are developing in a global context which needs to take the environment into consideration. This development has had a significant impact on shippers and logistics service providers as well as on other participants in the distribution network. In this course strategic issues and challenges linked to the outbound part of logistics, i.e. distribution will be addressed.

### Learning outcome

#### **Acquired knowledge**

To understand the complexity that distribution in its new context represent and the implications for distribution strategies.

To understand and appreciate the vast tactical and strategic decisions logisticians have to consider when trying to navigate *in* logistics network consisting of a myriad of actors all trying to win the customers lust and all trying to deliver leading edge services that are sustainable in the long run.

To gain knowledge about analytical methods and tools, and their practical usage when analysing and solving comprehensive real life problems facing managers

#### **Acquired skills**

To be able to explain how complex issues can be broken down into concrete tactical and strategic decision options

To be confident enough to approach logistics issues in a creative and solution oriented way

To be able to communicate verbally and in writing how current theoretical perspectives in the field is applicable to logistics professionals

#### **Reflections**

To understand the implication distribution in its new context has on future distribution choices

To be experience first hand how real life logistics problems can be tackled using an array of perspectives, tools and creative solutions

### Prerequisites

All courses in the Masters programme will assume that students have fulfilled the admission requirements for the programme. In addition, courses in second, third and/or fourth semester can have spesific prerequisites and will assume that students have followed normal study progression. For double degree and exchange students, please note that equivalent courses are accepted.

### Compulsory reading

#### **Articles:**

The literature in the course is comprised of selected articles and book chapters on the topic of distribution and logistics service providers. The readings will be taken from logistics and supply chain management journals and books, such as International Journal of Physical Distribution and Logistics Management, The International Journal of Logistics Management, International Journal of Logistics Research and Application, Industrial Marketing Management, Long Range Planning, Production and Operations Management and also related literature from European Journal of Marketing, Journal of Business Research.

**Other:**

During the course there may be hand-outs and other material on additional topics relevant for the course and the examination.

**Recommended reading****Course outline**

Major topics to be covered include:

The role of transport in the economy and global trade

Transport modes

Third party logistics from shipper and carrier perspectives

Costing and pricing Information Management and Technology

Distribution arrangements

Environmental considerations in distribution and transport

**Computer-based tools****Learning process and workload**

A course of 6 ECTS credits corresponds to a workload of 160-180 hours.

Learning through a mix of theoretical readings and other material, group assignments and presentations, and class interaction and contribution. The workload is moderate but the final grade reflects the work the students have put into the different parts of the course. Students are required to actively participate in case presentations and discussions.

Please note that while attendance is not compulsory in all courses, it is the student's own responsibility to obtain any information provided in class that is not included on the course homepage/It's learning or text book.

**Examination**

The course grade will be based on the following activities and weights:

Class participation 40%

Each student will be expected to attend class, present articles, participate in discussions and hand in reflection notes from class discussions.

Term paper 60%

The theme of the term paper will be published at semester start.

Form of assessment	Weight	Group size
Class participation	40%	Individual
Term paper	60%	Group of max 3 students

Specific information regarding student assessment will be provided in class. This information may be relevant to requirements for term papers or other hand-ins, and/or where class participation can be one of several components of the overall assessment. This is a course with continuous assessment (several exam components) and one final exam code. Each exam component is graded using points on a scale from 0-100. The final grade for the course is based on the aggregated mark of the course components. Each component is weighted as detailed in the course description. Students who fail to participate in one/some/all exam components will get a lower grade or may fail the course. You will find detailed information about the points system and the mapping scale in the student portal @bi. Candidates may be called in for an oral hearing as a verification/control of written assignments.

**Examination code(s)**

GRA 67181 continuous assessment accounts for 100% of the final grade in GRA 6718

**Examination support materials**

Permitted examination support materials for written examinations are detailed under examination information in the student portal @bi. The section on support materials and the use of calculators and dictionaries should be paid special attention to.

**Re-sit examination**

It is only possible to retake an examination when the course is next taught. The assessment in some courses is based on more than one exam code. Where this is the case, you may retake only the assessed components of one of these exam codes. All retaken examinations will incur an additional fee. Please note that you need to retake the latest version of the course with updated course literature and assessment. Please make sure that you have familiarised yourself with the latest course description.

**Additional information**

Honour code. Academic honesty and trust are important to all of us as individuals, and are values that are integral to BI's honour code system. Students are responsible for familiarising themselves with the honour code system, to which the faculty is deeply committed. Any violation of the honour code will be dealt with in accordance with BI's procedures for academic misconduct. Issues of academic integrity are taken seriously by everyone associated with the programmes at BI and are at the heart of the honour code. If you have any questions about your responsibilities under the honour code, please ask. The learning platform itslearning is used in the teaching of all courses at BI. All students are expected to make use of itslearning.