



APPLIES TO ACADEMIC YEAR 2013/2014

## FAK 2627 Motor Insurance Claims Handling part B

### Programme

Bachelor of Management, Banking and Insurance, Single courses

### Responsible for the course

Kjell Smedsrud

### Department

Department of Accounting - Auditing and Law

### Term

According to study plan

### ECTS Credits

7.5

### Language of instruction

Norwegian

### Introduction

This course is based on knowledge adapted from Motor Insurance and Motor Insurance Claims Handling A. The course is the last course for claims handlers wanting to achieve an authorization in Motor Insurance, and the topics examined thoroughly are of special importance.

### Learning outcome

#### Acquired knowledge

After this course the students will have obtained a thorough knowledge of the Motor Vehicle Liability Act and other relevant rules and regulations concerning motor vehicle insurance, and will be able to account for practical claims handling by the rules and regulation regarding accidents and damages where motor vehicles is involved. They will obtain a thorough understanding regarding deprivation and recourse. The students will also obtain basic skills regarding the principles of claims for damages for personal injury, especially the first phase.

#### Acquired skills

At the end of this course, the students will be able to solve most practical issues that may come into being in claims handling topics regarding damage done to property and simple personal injury claims in Motor Insurance.

#### Reflection

During the course, the students should have acquired a conscious attitude to the fact that their professional choices and advices first and foremost are of importance for other people than themselves.

### Prerequisites

The courses Introduction to Insurance, Motor Insurance, Motor Insurance Claims Handling A and at least one year work experience at a Claims handling division.

### Compulsory reading

#### Books:

Engstrøm, Bjørn, Ole Andresen og Terje Bryn. 2005. Bilansvaret. 2. utg. Universitetsforlaget. 260 sider

Sollie, Harald og Jan Bakke. 2002. Skadeoppgjør Motorvogn del 2. 6. utg. BI Forsikring. 132 sider

Trosdahl, Kristian, red. 2012. Personskadeoppgjør. 8. utg. BI Forsikring. 390 totalt / pensum blir fra utvalgte deler fra kap. 7-11 og kap. 12-14. Boka er under revisjon.

#### Other:

Lover, forskrifter, utdelt materiell

### Recommended reading

### Course outline

**Settlements of claims regarding liability in negligence**

**Cases of doubt**

**Recourse (in-depth study)**

**Damages for personal injury.**

**Compensation according to Third party motor insurance – Motor Vehicle Liability Act (bal.) § 7**

### Computer-based tools

It's learning

### Learning process and workload

Part-time  
Organized as distance education based on self-tuition and 4 send-ins (not mandatory).  
Intensive seminars are organized and participation is mandatory (2+2 days)

Recommended workload in hours:

Activity	Timebruk
Preparation for intensive seminars	12
Participation on a intensive seminar 4 days (2+2)	32
5 send-inns (not mandatory)	35
Curriculum	100
Exercises and activities on Itslearning	16
Exam	5
<b>Total recommended use of time</b>	<b>200</b>

### Examination

5 hours individual written exam. If used for Authorization the candidate must obtain at least grade C.

### Examination code(s)

FAK 26271 Motor Insurance Claims Handling B. Written examination, which account for 100 % of the final grade in the course FAK 2627 Motor Insurance Claims Handling B.  
7,5 credits.

### Examination support materials

All support materials allowed including a BI-defined exam calculator. TEXAS INSTRUMENTS BA II Plus™ Examination support materials are specified under examination information in our web-based Student Handbook. Please note the use of calculator and dictionary. <http://www.bi.edu/studenthandbook/examaids>

**Re-sit examination**

Re-sit examination is offered at the next scheduled course.

**Additional information**