SFU 1488 IT in Credit Management

Programme
Bachelor in Banking and Finance (SF)

Responsible for the course
Svein Lund

Department
Department of Leadership and Organizational Behaviour

Term
According to study plan

ECTS Credits
7,5

Language of instruction
Norwegian

Introduction

Learning outcome
The course will give the students a basic understanding of the challenges and problems related to the use of information systems (IS) and information technology (IT) with regards to credit management. Focus will be on business processes and the role information technology plays in the redesign of these processes. The course will explore the opportunities offered by information technology in credit management.

Part of the programme will be conducted as case studies.

The course is part of the Bachelor programme in Credit Management (30sp). The course can alså be used as part of the Bachelor of Management programme.

Prerequisites

Compulsory reading
Books:
Boddy, David, Albert Boonstra, Graham Kennedy. 2008. Managing information systems : strategy and organisation. 3rd ed. Prentice Hall/Financial Times

Other:
Lund, Svein. 2009. Casesamling i kredittadministrasjon. Handelshøyskolen BI

Recommended reading
Books:
El Sawy, Omar A. 2001. Redesigning enterprise processes for e-business. Irwin/McGraw-Hill. + 1 optisk plate (CD-ROM).

Course outline
IS/IT in Credit Management
- Technology an business solutions
- Adaptation of thecnology in branch solutions
- Trends in the use of IT in credit management
- Ethics, digital securiy and privacy

Managers' need for business information
- Creating value in a company
- Managers' need of information
- Methods for analysing information needs
- Information quality

Using IS/IT in innovational processes

- Conceptual description
- Workflow
- Redesign and innovation
- Infrastructure
- Applications
- Analysis and design

Computer-based tools
The students will nedd access to the Internett

Learning process and workload

Use of hours

Examination
Term paper, to be handed in approx. two weeks after the last day of teaching. The term paper can be written individually or in groups of up to three students. The term paper will be based on a case related to own company.

Examination code(s)

Examination support materials
All aids allowed

Re-sit examination
Next planned course

Additional information