



APPLIES TO ACADEMIC YEAR 2012/2013

FAK 2233 Motor Insurance Claims Handling 2

Programme

Course in Insurance

Responsible for the course

Kjell Smedsrud

Department

Department of Accounting - Auditing and Law

Term

According to study plan

ECTS Credits

5

Language of instruction

Norwegian

Introduction

This course is based on knowledge adapted from Motor Insurance and Motor Insurance Claims Handling 1. The course is the last course for claims handlers wanting to achieve an authorization in Motor Insurance, and the topics examined thoroughly are of special importance.

Learning outcome

Acquired knowledge

After this course the students will have obtained a thorough knowledge of the Motor Vehicle Liability Act and other relevant rules and regulations concerning motor vehicle insurance, and will be able to account for practical claims handling by the rules and regulation regarding accidents and damages where motor vehicles is involved. They will obtain a thorough understanding regarding deprivation and recourse. The students will also obtain basic skills regarding the principles of claims for damages for personal injury, especially the first phase.

Acquired skills

At the end of this course, the students will be able to solve most practical issues that may come into being in claims handling topics regarding damage done to property and simple personal injury claims in Motor Insurance.

Reflection

During the course, the students should have acquired a conscious attitude to the fact that their professional choices and advices first and foremost are of importance for other people than themselves.

Prerequisites

The courses Introduction to Insurance, Basic Claims Handling, Introduction to Law part 1. Motor Insurance, Motor Insurance Claims Handling 1 and at least one year work experience at a Claims handling division.

Compulsory reading

Books:

Engstrøm, Bjørn, Ole Andresen og Terje Bryn. 2005. Bilansvaret. 2. utg. Universitetsforlaget
Smedsrud, Kjell, red. 2002. Skadeoppgjør motorvogn. Del 2. 6. utg. BI Forsikring

Other:

Eget selskaps tariffer, vilkår og brosjyrer
Lover, forskrifter og utdelt materiell.

Recommended reading

Course outline

Settlements of claims regarding liability in negligence

Cases of doubt

Recourse (in-depth study)

Damages for personal injury.

Computer-based tools

It's learning /virtual classroom/intranet facilities)

Learning process and workload

Part-time organized as distance education based on self-tuition and 4 send-ins (not mandatory). Intensive seminars are organized and participation is mandatory (2+2 days)

Examination

4 hours individual written exam. If used for Authorization the candidate must obtain at least grade C.

Examination code(s)

FAK 22331 Motor Insurance Claims Handling 2. Written examination, which account for 100 % of the final grade in the course FAK 2233 Motor Insurance Claims Handling 2. 5 credits.

Examination support materials

All support materials allowed including a BI-defined exam calculator. TEXAS INSTRUMENTS BA II Plus™

Examination support materials are specified under examination information in our web-based Student Handbook. Please note the use of calculator and dictionary.
<http://www.bi.edu/studenthandbook/examaids>

Re-sit examination

Re-sit examination is offered at the next scheduled course.

Additional information