



APPLIES TO ACADEMIC YEAR 2010/2011

## GRA 2427 Groups and Teams: Dynamics and Effectiveness

### Programme

Advanced Specialization Course (MSc), Master of Science in Leadership and Organizational Psychology

### Responsible for the course

### Department

Department of Leadership and Organizational Behaviour

### Term

According to study plan

### ECTS Credits

6

### Language of instruction

English

### Introduction

Organizations frequently use groups and teams to accomplish tasks, and several psychological processes may affect groups' performance. This course will provide an overview of some of the major theories and studies that may help understand psychological processes in groups and teams. The theories are related to issues such as group composition, group development, group dynamics, and group effectiveness. The theories and the scientific evidence will be examined and discussed. Students will work in groups during the course, presenting and discussing literature, and participate in various exercises related to groups and team processes described in the literature.

### Learning outcome

#### Knowledge

The course will provide an overview of major theories and studies related to psychological processes in and between groups, affecting their performance. Some of these processes will be demonstrated by group exercises. The course will provide students with knowledge of major theories related to group processes and group effectiveness, and enhance their ability to critically assess the empirical evidence for such theories. The course will also provide the opportunity to learn about group and team dynamics through practical exercises.

#### Skills

The students will be better able to recognize and identify processes in groups, and use psychological theories to understand such processes. Students should also be able to critically examine theories explaining why some groups are more effective than others. They will get experience with working in groups, and present and discuss theories and studies about group processes and group effectiveness.

#### Reflection

Students will learn how to reflect on issues related to group processes and studies explaining psychological processes in groups. They should be able to be critical toward theories of group performance, and use this knowledge to guide their approach when working with groups. Participants will also be provided an opportunity to reflect upon their own behaviour in groups.

### Prerequisites

GRA 2205 Organizational Behaviour or equivalent.

### Compulsory reading

#### Books:

Forsyth, Donelson R. 2010. Group dynamics. 5th ed. Belmont, Calif. : Wadsworth Cengage learning

#### Other:

A collection of research articles will be made available before the course starts. During the course there may be hand-outs and other material on additional topics relevant for the course and the examination.

## **Recommended reading**

### **Course outline**

- Important factors that influence effectiveness in groups
- Group effectiveness, group composition, and group processes
- Creativity in groups
- Conflict and groups
- Leadership in groups
- Assessment of groups and teams
- Team interventions

### **Computer-based tools**

It's learning

### **Learning process and workload**

The course is structured as a combination of lectures, group exercises, group presentations and group discussions. Students will work in groups most of the time. The course requires a substantial amount of preparation by the students and active involvement in the groups. A course of 6 ECTS credits corresponds to a workload of 160-180 hours.

Students are required to attend the first day of class, or inform the instructor in advance about their absence. If not, they may be excluded from the course.

Please note that it is the student's own responsibility to obtain any information provided in class that is not included on the course homepage/It's learning or text book.

## **Coursework requirements**

### **Examination**

30% student presentations of relevant theories and studies (group)  
70% term paper (group).

Class attendance is mandatory. Unexcused absence may result in a lower score. Specific information regarding student evaluation beyond the information given in the course description will be provided in class. This information may be relevant for requirements for term papers or other hand-ins, and/or where class participation can be one of several elements of the overall evaluation.

This is a course with continuous assessment (several exam elements) and one final exam code. Each exam element will be graded using points on a scale (e.g. 0-100). The elements will be weighted together according to the information in the course description in order to calculate the final letter grade for the course. You will find detailed information about the point system and the cut off points with reference to the letter grades on the course site in It's learning.

### **Examination code(s)**

GRA 24271 accounts for 100% of the grade in GRA 2427

### **Examination support materials**

Exam aids at written examinations are explained under exam information in our web-based Student handbook. Please note use of calculator and dictionary.  
<http://www.bi.edu/studenthandbook/examaids>

### **Re-sit examination**

It is only possible to retake an examination when the course is next taught.

The assessment in some courses is based on more than one exam code.

Where this is the case, you may retake only the assessed components of one of these exam codes.

Where this is not the case, all of the assessed components of the course must be retaken.

All retaken examinations will incur an additional fee

## **Additional information**

### **Honor Code**

Academic honesty and trust are important to all of us as individuals, and represent values that are encouraged and promoted by the honor code system. This is a most significant university tradition. Students are responsible for familiarizing themselves with the ideals of the honor code system, to which the faculty are also deeply committed.

Any violation of the honor code will be dealt with in accordance with BI's procedures for cheating. These issues are a serious matter to everyone associated with the programs at BI and are at the heart of the honor code and academic integrity. If you have any questions about your responsibilities under the honor code, please ask.