



APPLIES TO ACADEMIC YEAR 2004/2005

NVH 2301 Service Management and Network Co-operation

Program

Bachelor's Program in Trade and Retail Management

Responsible for the course

Arne Osvik

Department

School of Trade and Retail Management

Term

According to study plan

ECTS Credits

9

Objective

Prerequisites

Compulsory literature

Recommended literature

Course outline

Computer-based tools

Course structure

Evaluation

Evaluation code(s)

Aids at the examination

Makeup exam