



**APPLIES TO ACADEMIC YEAR  
2002/2003**

## **NVH 0238 Service Management and Network Co-operation**

### **Program**

Associate Degree Program in Trade and Retail Management

### **Responsible for the course**

Arne Osvik

### **Department**

School of Trade and Retail Management

### **Term**

Spring

### **ECTS Credits**

9

### **Objective**

### **Prerequisites**

### **Compulsory literature**

### **Recommended literature**

### **Course outline**

### **Computer-based tools**

### **Course structure**

### **Evaluation**

### **Evaluation code(s)**

### **Aids at the examination**

### **Makeup exam**